



Youngstown State University September HCAC Meeting

September 15, 2022

Presented by: Stephanie Mueller – Account Executive

Agenda

- New CEO Announcement
- Medical Mutual National Network Change
- US Government Covid Test Kits Update
- Monkey Pox Vaccine Update
- Medical Mutual Resource Connect

New CEO Announcement

- On August 1st Medical Mutual welcomed a new CEO and President, Steven Glass.
- Steven is a highly experienced healthcare executive who has served as the Chief Financial Officer of the Cleveland Clinic since 2005. He expertly led a global team of 3,500 employees during a rapid growth for the organization.
- Prior to the Cleveland Clinic, Steve was the Vice President of Finance for MedStar Health, where he spent 14 years serving in various roles.
- Steve earned a Bachelor of Science in Accounting from Towson University in Maryland and is a Certified Public Accountant. He is a member of the American Institute of Certified Public Accountants, Ohio Society of Certified Public Accountants, Healthcare Financial Management Association, Health Management Academy, and is the current chair of the board for the Ohio Hospital Association.



Medical Mutual National Network Change

- Effective January 1, 2023 we will be changing our National Network to Cigna PPO from Aetna Open Choice
- This will provide members with great choices of providers when outside of Ohio
- All members will be receiving new identification cards.
- Our provider search tool will be updated near 1/1/23
- Additional information will be forthcoming closer to January 1st



U.S. Government No Longer Offering Free At-Home COVID-19 Tests

- The U.S Government announced on September 2, 2022, that they will no longer be offering free at-home COVID-19 tests. These tests were available via [CovidTests.gov](https://www.covidtests.gov).
- If eligible, members can still be reimbursed for at-home tests they purchase by using the OTC Covid-19 Test Reimbursement Claim Form available through My Health Plan or on [MutualHealthServices.com](https://www.MutualHealthServices.com) for MHS members.
 - Please note, Some self-funded groups may use their PBM to process these reimbursement claims.

Monkeypox Vaccines

- The national monkeypox vaccine strategy makes JYNNEOS and ACAM2000 vaccines available for adults ages 18 and over. Currently, the Center for Disease Control and Prevention (CDC) is not encouraging mass vaccination for the general public.
- The U.S. Government is providing vaccine supplies at no charge, so there is no cost to members for the vaccine product at this time. However, certain cost shares will apply. Medical Mutual will be covering the following:
 - Provider’s fee to administer the vaccine (subject to the member’s plan immunization benefit cost sharing)
 - Associated lab costs (subject to the member’s plan lab benefit cost sharing)
- Vaccine supplies are currently limited and available in communities with identified cases and where risk of spread is highest.

MedMutual Resource Connect

The screenshot shows the MedMutual Resource Connect website. At the top left is the Medical Mutual logo. On the top right are links for Support, Sign Up, and Log In. Below the logo is a search bar with the placeholder text "ZIP or keyword or program name" and a magnifying glass icon. To the right of the search bar is a teal banner with white text: "MedMutual Resource Connect links you with free and reduced-cost social services for help with food, transportation, medical care, financial support, job training and more." Below the search bar is a "Select Language" dropdown menu. Underneath is a teal navigation bar with ten icons and their corresponding labels: FOOD (apple), HOUSING (house), GOODS (lamp), TRANSIT (bus), HEALTH (heart with pulse), MONEY (bill), CARE (person), EDUCATION (book), WORK (briefcase), and LEGAL (scales). Below the navigation bar is a large white area with a teal arrow pointing up to the text "2,031 programs in the Youngstown, OH 44555 area". To the right of this text is a teal icon of two hands holding two stylized human figures. Below the text is a horizontal line and a note: "Choose from the categories above and browse local programs, or search for any service. Select Language ▼ to translate the site."

Partnering with community organizations and health systems to increase program referrals to support shared populations.



Thank You