IMPORTANT RESOURCES
FOR YSU FACULTY & STAFF

FOR IMMEDIATE CONCERNS
YSU Police                        330-941-3527
Emergency Services                911

CRISIS INFORMATION
Crisis Text Line                   Text “Start” to 741-741
National Suicide Prevention Hotline 1-800-273-8255
Help Network of Northeast Ohio     330-747-2696
Student Counseling After Hours    330-941-3737 (follow prompts)

CAMPUS RESOURCES
Dean of Students                   330-941-4721
Student Counseling Services       330-941-3737
Accessibility Services            330-941-1372
Title IX Coordinator              330-941-4629
Community Standards & Student Conduct 330-941-4704
Wick Primary Care                 330-747-4660
Resch Academic Success Center     330-941-3538
Student Security Services         330-941-1515
Penguin Service Center            330-941-6000
Anonymous Reporting Hotline       844-208-1697 | www.ysu.ethicspoint.com

REFERRAL FORM
Report a “Penguin of Concern” at https://www.ysu.edu/concern-referral

HELP-A-GUIN
If you believe a student is missing or needs immediate assistance, please contact YSU Police at 330-941-3527.
HELPING OUR STUDENTS

MEDICAL ISSUES

Recognize
- Loss of consciousness
- Difficulty breathing
- Sudden pain
- Seizures
- Physical injury

Respond
- Immediately call for help
- Do not move an injured person
- Reassure and calm injured/ill person
- Stay with person until help arrives

Refer

Urgent:
- YSU Police at 330-941-3527 or 911
- (if emergency)

Less Urgent:
- Wick Primary Care at 330-947-4660

BEHAVIORAL/SOCIAL ISSUES

Recognize
- Illness or hospitalization
- Changes in mood, appearance, or behavior
- Intoxication or drug use
- Decline in school/social participation
- Relationship changes (breakup, loss of loved one)
- Food/housing insecurity

Refer
- Office of the Dean of Students at 330-941-4721
- Student Advocacy & Support at 330-941-3443 or 330-941-4306

MENTAL HEALTH ISSUES

Recognize
- Reference to suicide
- Abnormal behavior or speech
- Vague or direct threat

Respond
- Express concern
- Avoid criticizing or being judgmental

Refer
- Student Counseling Services at 330-941-3737
- YSU Police at 330-941-3527 (if emergency)

MISCONDUCT ISSUES

Recognize
- Disorderly Conduct:
  - Inappropriate outbursts
  - Arguing that continues beyond the scope of academic debate
  - Behavior that disrupts the normal operations of class/offices

- Harassment:
  - Phone calls, text messages, or any form of communications continued after the individual has been told to stop

- Threatening Conduct:
  - Refusing to leave the classroom
  - Refusing to let others leave the classroom
  - Throwing items in anger
  - Having a weapon

Respond
- Ask the student to talk to you outside the classroom
- Express your concern for the student
- Help the student explore other options
- In the case of threatening behaviors, immediate action should be taken

Refer
- YSU Police at 330-941-3527 or 911 (if emergency)
- Community Standards & Student Conduct at 330-941-4704
SUPPORTING STUDENTS OF CONCERN

CRIME VICTIMIZATION

Recognize

- Crying and/or running out of the classroom when sexual violence, domestic violence, stalking, or child abuse is the topic
- Visible bruises on the face, throat, arms, or legs
- Change in demeanor
- Appears to be afraid of another student in the same class

Respond

- Listen to and believe what the student tells you
- Do not ask for details of what happened
- Do not blame the student
- Do not pressure the student to report the crime
- Do not report the crime or take any action without the student's permission; Victim Advocacy can assist the student to report if that is what the student wants to do

Refer

- Title IX Coordinator at 330-941-4629
- Student Counseling Services at 330-941-3737
- YSU Police at 330-941-3527

CONCERNED ABOUT A STUDENT?

Use the “Penguin of Concern” form at https://ysu.edu/concern-referral

or

Contact the Office of the Dean of Students at 330-941-4721 or dos@ysu.edu

If you believe a student is in danger, contact YSU Police immediately at 330-941-3527.

WHAT IS THE YSU CARE TEAM?

The CARE (Concern-Assessment-Referral-Education) Team is composed of campus personnel committed to proactive, collaborative, and planned approach to managing, threatening, disruptive, disturbing, or other problematic behaviors at Youngstown State University.

The CARE Team accepts referrals from students, their families, faculty, staff, and the surrounding community with the goal of providing outreach, guidance, and assistance to students dealing with a variety of issues.
### QUICK GUIDE

- Student is threatening (or reporting a threat) to the safety of self or others
- Student is actively violating a state or federal law
- Student communicates being a survivor of sexual assault, stalking, dating violence, domestic violence, sexual exploitation, sexual harassment, sex/gender discrimination, pregnancy discrimination, or any related issue
- Student demonstrates loss of touch with reality
- Student appears depressed, hopeless, or anxious
- Student reports academic difficulty due to a physical, psychological, or learning disability
- Student communicates a need for disability accommodations
- Student is considering withdrawing from YSU
- Student is debilitated or overwhelmed by personal/family situation
- Student displays unhealthy or dangerous patterns of behavior
- Student is hospitalized or experiencing serious illness
- Student is experiencing food/housing insecurity
- Student complains of physical health concern (minor injury, flu, etc.)
- Student needs routine immunizations, physical exam, etc.
- Student is struggling academically
- Student is chronically late, missing class, does not submit assignments
- Student has a physical disability, sport injury, recent surgery, or other issue that makes walking to class difficult
- Student requests escort to car, class, residence hall, or apartment
- Student violates the academic integrity policy or another university policy
- Student causes a significant ongoing disruption to the classroom environment
- Student reports that they have been subjected to hazing, harassment, discrimination, etc.
- Student has questions or concerns related to areas of financial aid, records and registration, and student billing

### Contact Information

**YSU POLICE**
- 330-941-3527 | 911 (Emergency)
- [https://ysu.edu/ysu-police](https://ysu.edu/ysu-police)

**TITLE IX COORDINATOR**
- 330-941-4629
- [https://ysu.edu/title-ix](https://ysu.edu/title-ix)

**STUDENT COUNSELING SERVICES**
- 330-941-3737
- [https://ysu.edu/student-counseling-services](https://ysu.edu/student-counseling-services)

**ACCESSIBILITY SERVICES**
- 330-941-1372
- [https://ysu.edu/academic-success-center/accessibility-services](https://ysu.edu/academic-success-center/accessibility-services)

**OFFICE OF THE DEAN OF STUDENTS**
- 330-941-4721
- [https://ysu.edu/student-affairs/dean-of-students](https://ysu.edu/student-affairs/dean-of-students)
- Dean of Students: dos@ysu.edu
- Student Advocacy & Support: sas@ysu.edu

**WICK PRIMARY CARE MERCY HEALTH**
- 330-747-6660
- [https://ysu.edu/wick-primary-care-ysu](https://ysu.edu/wick-primary-care-ysu)

**RESCH ACADEMIC SUCCESS CENTER**
- 330-941-3538
- [https://ysu.edu/academic-success-center](https://ysu.edu/academic-success-center)

**STUDENT SECURITY SERVICES**
- 330-941-1515 | Call YSUPD after business hours
- [https://ysu.edu/kilcawley-center/student-security-services/campus-escorts](https://ysu.edu/kilcawley-center/student-security-services/campus-escorts)

**COMMUNITY STANDARDS & STUDENT CONDUCT**
- 330-941-4704 | 330-941-7285
- [https://ysu.edu/student-conduct](https://ysu.edu/student-conduct)

**PENGUIN SERVICE CENTER**
- 330-941-6000
- [https://ysu.edu/penguin-service-center](https://ysu.edu/penguin-service-center)

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