2022 Noel Levitz Snapshot Series: Overall Experience

Accessible Version of Content

In the spring of 2022, the Institute for Teaching & Learning fielded the Noel Levitz Satisfaction survey to all YSU students. Two different survey versions were used as a part of the survey administration. Many of the same items occur on both surveys, and this document focuses on both survey versions, but breaks up results by undergraduate/graduate status and age group. The surveys had a response rate of 17%

Access more student survey data using your YSU login at [Noel Levitz Data 2012-2022.xlsx](https://ysuprod-my.sharepoint.com/%3Ax%3A/g/personal/atkaufman_ysu_edu/ERfRtAJNSlpHuzHKPIv2QDcBuc-HgykszMlcxNnZftTouw?e=HGr8X2)

# Summary Items

## So, far how has your college experience met your expectations?

For graduate students of all ages:

* 15% say Worse than Expected
* 36% say As Expected
* 49% say Better than Expected

For undergraduate students aged 25 and older:

* 20% say Worse than Expected
* 36% say As Expected
* 44% say Better than Expected

For undergraduate students aged 18-24: 993

* 18% say Worse than Expected
* 37% say As Expected
* 45% say Better than Expected

Note: “Worse Than Expected” includes much worse, quite a bit worse, and worse; “Better than Expected” includes better, quite a bit better, and much better.

## Rate your overall satisfaction with your experience here thus far.

For graduate students of all ages:

* 16.5% are Dissatisfied
* 13.5% are Neutral
* 79% are Satisfied

For undergraduate students aged 25 and older:

* 18% are Dissatisfied
* 10% are Neutral
* 72% are Satisfied

For undergraduate students aged 18-24:

* 13% are Dissatisfied
* 9% are Neutral
* 78% are Satisfied

Note: “Dissatisfied” includes not satisfied, not very satisfied, and someday dissatisfied; “Satisfied” includes somewhat satisfied, satisfied, and very satisfied.

## All in all, if you had it to do over again, would you enroll here?

For graduate students of all ages:

* 15% say No
* 6% say I Don’t Know
* 79% say Yes

For undergraduate students aged 25 and older:

* 17% say No
* 11% say I Don’t Know
* 72% say Yes

For undergraduate students aged 18-24:

* 18% say No
* 11% say I Don’t Know
* 71% say Yes

Note: “No” includes definitely not, probably not, and maybe not; “Yes” includes maybe yes, probably yes, and definitely yes.

# 2017-2022 Average Across All Survey Items Trend

For undergraduate students aged 18-24:

* Importance Trend: 6.14 in 2017, 6.3 in 2019, and 6.3 in 2022
* Satisfaction Trend: 5.43 in 2017, 5.56 in 2019, and 5.38 in 2022

For undergraduate students aged 25 and older:

* Importance Trend: 6.31 in 2017, 6.33 in 2019, and 6.32 in 2022
* Satisfaction Trend: 5.68 in 2017, 5.77 in 2019, and 5.62 in 2022

For graduate students of all ages:

* Importance Trend: 6.29 in 2017, 6.31 in 2019, and 6.3 in 2022
* Satisfaction Trend: 5.72 in 2017, 5.66 in 2019, and 5.77 in 2022