2022 Noel Levitz Snapshot Series: Student Centered

Accessible Version of Content

In the spring of 2022, the Institute for Teaching & Learning fielded the Noel Levitz Satisfaction survey to all YSU students. Two different survey versions were used as a part of the survey administration. Many of the same items occur on both surveys, and this document focuses on both survey versions, but breaks up results by undergraduate/graduate status and age group. The surveys had a **response rate of 17%.**

Access more student survey data using your YSU login at [Noel Levitz Data 2012-2022.xlsx](https://ysuprod-my.sharepoint.com/%3Ax%3A/g/personal/atkaufman_ysu_edu/ERfRtAJNSlpHuzHKPIv2QDcBuc-HgykszMlcxNnZftTouw?e=HGr8X2)

# Key Data Points:

## Academic Advising

Students are asked how important an item is on a scale of 1-7, with 7 being the most important. Students are then asked how satisfied they are with that item on a scale of 1-7, with 7 being the most satisfied. The gap is the difference between importance and satisfaction. All students responded to the item, “My academic advisor is knowledgeable about requirements in my major.”

1. Undergraduate students aged 18-24: On a scale of 1-7 for importance, they rated it 6.61. On a scale of 1-7 for satisfaction, they rated it 5.62.
2. Undergraduate students aged 25 and older: On a scale of 1-7 for importance, they rated it 6.69. On a scale of 1-7 for satisfaction, they rated it 6.03.
3. Graduate students: On a scale of 1-7 for importance, they rated it 6.66. On a scale of 1-7 for satisfaction, they rated it 6.23.

More than ever, Undergraduate students want an advisor that is interested in their success. From 2019-2021 importance increase for undergraduate students of all ages. For students aged 18-24 this was the largest increase in importance on the survey, a 0.12 increase. Additionally, Graduate students are increasingly satisfied with the survey item, “When students enroll at this institution, they develop a plan to complete their degree.” Satisfaction went from 5.56 in 2017 to 5.7 in 2019 to 5.97 in 2022.

## Career Preparation

Students are asked how important an item is on a scale of 1-7, with 7 being the most important. Students are then asked how satisfied they are with that item on a scale of 1-7, with 7 being the most satisfied. The gap is the difference between importance and satisfaction. All students responded to the item, “My experience at YSU is preparing me for a career.” The table below includes the data for each subgroup of students for 2019 and 2022.

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| --- | --- | --- | --- | --- |
| Student Group | 2019 Importance | 2022 Importance | 2019 Satisfaction | 2022 Satisfaction |
| Undergraduate Students, Age 18-24 | 6.57 | 6.57 | 5.68 | 5.41 |
| Undergraduate Students, Age 25+ | 6.51 | 6.59 | 5.76 | 5.5 |
| Graduate Students of All Ages | 6.61 | 6.45 | 5.87 | 5.76 |