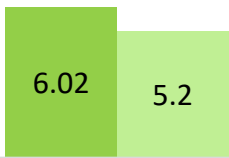
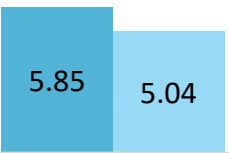


**I feel as if I'm a member of the university community.**



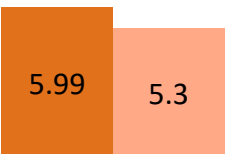
Undergrad Students, Age 18-24

■ Importance ■ Satisfaction



Undergrad Students, Age 25 & Older

■ Importance ■ Satisfaction



Graduate Students, All Ages

■ Importance ■ Satisfaction

Students were asked how important an item is on a scale of 1-7, with 7 being the most important. Students are then asked how satisfied they are with that item on a scale of 1-7, with 7 being the most satisfied. The gap is the difference between importance and satisfaction.

# 2022 Noel Levitz Snapshot Series: **STUDENT CENTERED**

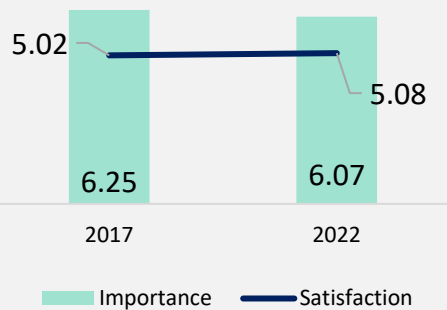


In the spring of 2022, the Institute for Teaching & Learning fielded the Noel Levitz Satisfaction survey to all YSU students. Two different survey versions were used as a part of the survey administration. Many of the same items occur on both surveys, and this document focuses on both survey versions, but breaks up results by undergraduate/graduate status and age group. The surveys had a **response rate of 17%**.

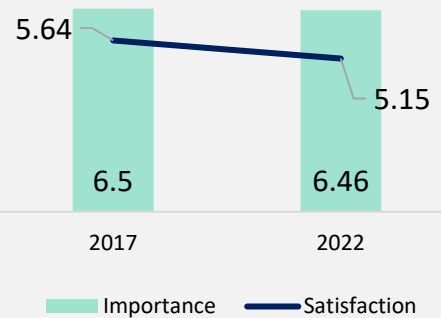
← Access more student survey data using your YSU login.

## I seldom get the run-around when seeking information at this institution.

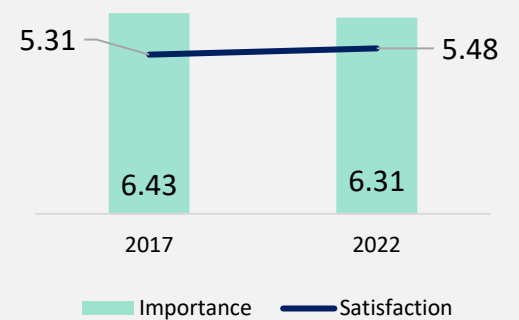
Undergraduate, Age 18-24



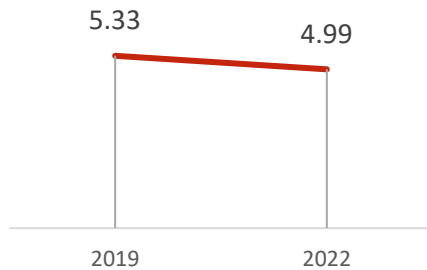
Undergraduate, Age 25+



Graduate, All Ages

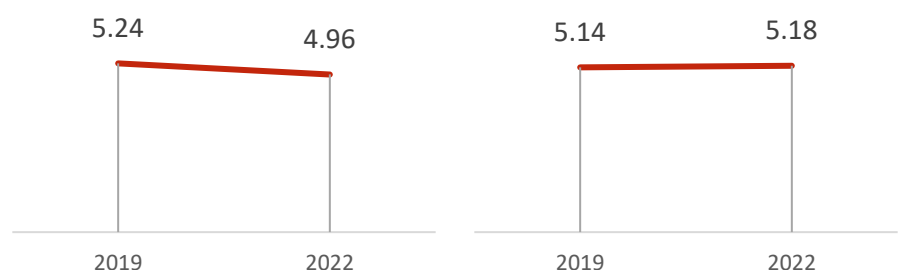


**Satisfaction: Administrators are available to hear students' concerns.**



Undergraduate, Age 18-24

**Satisfaction: Channels are readily available for adult students to express complaints.**



Undergraduate, Age 25+

Graduate, All Ages

\*Scale: 1 (Not Satisfied) to 7 (Very Satisfied)