

## Student Satisfaction Survey Results (Fall 2025 – Spring 2026)

### Academic Coaching Results

| Academic Coaching Questions                                                                                    |                    |                  |         |           |            |                     |
|----------------------------------------------------------------------------------------------------------------|--------------------|------------------|---------|-----------|------------|---------------------|
| Questions                                                                                                      | Center Average (5) | # Strongly Agree | # Agree | # Neutral | # Disagree | # Strongly Disagree |
| My coach recommends effective strategies and other resources to help guide my learning outside of the session. | 4.86               | 87%              | 11%     | 1%        | 0%         | 0%                  |
| My coaching visits have enabled me to work more independently and to be more successful in the future.         | 4.75               | 81%              | 14%     | 4%        | 1%         | 0%                  |
| My coach listens to me, and I feel comfortable asking my coach questions.                                      | 4.91               | 92%              | 7%      | 1%        | 0%         | 0%                  |
| My coach is patient, friendly, and encouraging.                                                                | 4.96               | 96%              | 3%      | 0%        | 0%         | 0%                  |
| I am informed of additional campus support when needed.                                                        | 4.87               | 90%              | 9%      | 0%        | 1%         | 0%                  |
| Overall, I benefit from my coaching sessions, and they help me improve as a student.                           | 4.86               | 90%              | 7%      | 3%        | 0%         | 0%                  |

### Tutoring Services Results

| Tutoring Services Questions                                                                                    |                    |                  |         |           |            |                     |
|----------------------------------------------------------------------------------------------------------------|--------------------|------------------|---------|-----------|------------|---------------------|
| Questions                                                                                                      | Center Average (5) | # Strongly Agree | # Agree | # Neutral | # Disagree | # Strongly Disagree |
| My tutor recommends effective strategies and other resources to help guide my learning outside of the session. | 4.82               | 87%              | 10%     | 2%        | 1%         | 1%                  |
| My visits have enabled me to work more independently and to be more successful in the future.                  | 4.80               | 86%              | 10%     | 3%        | 1%         | 1%                  |
| My tutor listens, and I feel comfortable asking my tutor questions.                                            | 4.93               | 95%              | 4%      | 1%        | 0%         | 0%                  |
| My tutor is patient, friendly, and encouraging.                                                                | 4.94               | 95%              | 4%      | 0%        | 0%         | 0%                  |

|                                                                                              |             |     |    |    |    |    |
|----------------------------------------------------------------------------------------------|-------------|-----|----|----|----|----|
| I am informed of additional campus support when needed.                                      | <b>4.89</b> | 93% | 5% | 1% | 0% | 1% |
| Overall, sessions with my tutor are helpful and help to improve my knowledge of the subject. | <b>4.89</b> | 93% | 5% | 0% | 1% | 1% |
| My tutor demonstrates a strong understanding of the course material.                         | <b>4.90</b> | 93% | 5% | 1% | 0% | 0% |
| My tutor explains ideas/concepts clearly and answers questions effectively.                  | <b>4.88</b> | 92% | 6% | 1% | 1% | 1% |
| My tutor asks helpful questions that encourage me to participate and explain my thinking.    | <b>4.87</b> | 90% | 8% | 1% | 1% | 0% |

## Combined ASC Results

| Combined ASC Questions                                                                                                 |                    |                  |         |           |            |                     |
|------------------------------------------------------------------------------------------------------------------------|--------------------|------------------|---------|-----------|------------|---------------------|
| Questions                                                                                                              | Center Average (5) | # Strongly Agree | # Agree | # Neutral | # Disagree | # Strongly Disagree |
| I feel welcome at the Resch Academic Success Center.                                                                   | <b>4.87</b>        | 90%              | 7%      | 2%        | 1%         | 0%                  |
| I am greeted once I enter the center for my appointment.                                                               | <b>4.49</b>        | 73%              | 12%     | 9%        | 3%         | 3%                  |
| I understand the sign-in/sign-out process and know where to go once I arrive for my session.                           | <b>4.92</b>        | 94%              | 4%      | 1%        | 0%         | 0%                  |
| I understand how to schedule and cancel my appointments.                                                               | <b>4.85</b>        | 91%              | 5%      | 3%        | 1%         | 0%                  |
| I find value in my sessions and feel motivated to continue future appointments with the Resch Academic Success Center. | <b>4.87</b>        | 91%              | 6%      | 2%        | 1%         | 0%                  |