



USA

New England Biolabs, Inc.
Telephone: (978) 927-5054
Toll Free: (U.S. Orders) 1-800-632-5227
Toll Free: (U.S. Tech) 1-800-632-7799
info@neb.com

Canada

New England Biolabs, Ltd.
Toll Free: 1-800-387-1095
info.ca@neb.com

China, People's Republic

New England Biolabs (Beijing), Ltd.
Telephone: 010-82378265/82378266
info@neb-china.com

France

New England Biolabs France
Telephone : 0800 100 632
info.fr@neb.com

Germany & Austria

New England Biolabs GmbH
Free Call 0800/246 5227 (Germany)
Free Call 00800/246 52277 (Austria)
info.de@neb.com

Japan

New England Biolabs Japan, Inc.
Telephone: +81 (0)3 5669 6191
info.jp@neb.com

Singapore

New England Biolabs Pte. Ltd.
Telephone +65 6776 0903
sales.sg@neb.com

United Kingdom

New England Biolabs (UK), Ltd.
Call Free 0800 318486
info.uk@neb.com

neb.com



Cover: NEB's 140,000 square foot laboratory facility located in Ipswich, MA.

Content is covered by one or more patents, trademarks and/or copyrights owned or controlled by New England Biolabs, Inc. However, its use may require you to obtain additional third party intellectual property rights for certain applications. For more information, please email us at gbd@neb.com.

LEED® is a registered trademark of the Green Building Council.

Solar Aquatics System™ is a trademark of the Ecological Engineering Group.



About New England Biolabs

Account Rep: James DeBoe (978) 778-6011
jdeboe@neb.com



About_NEB v.1 – 7/16



be INSPIRED
drive DISCOVERY
stay GENUINE



Advancement of Science

Since its inception, New England Biolabs has prioritized basic research and the cultivation of scientific knowledge as a key business objective. Over 30 labs participate in basic and applied research, in areas that include epigenetics, glycobiology, RNA biology, genome editing, protein expression, restriction enzymes and polymerases.

Research scientists at NEB® have authored or co-authored almost 1,000 research publications. Our research effort is also aided by successful post-doctoral fellows and involvement in Masters and Ph.D. programs emphasizing publishable research projects. In addition to contributing to the advancement of science, the basic research program at NEB ensures that we stay connected with our customers and continue to be responsive to their needs.

Delivering the Highest Quality Product & Support

With a focus on recombinant technologies, NEB's products are designed and manufactured in our ISO 13485:2003 and ISO 9001:2008 certified facility in Ipswich, MA, USA. In addition, the Quality Control group is constantly improving the stringency and range of NEB's quality controls, ensuring that our product quality is "best-in-class". As our partner, and not just a customer, this means that you can rely on our unsurpassed product purity and lot-to-lot consistency, to ensure that your product will perform to your expectations, every time.

NEB also strives to provide the highest level of customer service with a personalized approach. The same

scientists who develop, manufacture and quality-control our products, answer technical questions concerning these products. Our research staff, technical support and customer service teams, as well as accounting, sales and marketing, are always available to meet our customers' needs.

Humanitarian Duty

At NEB, we see opportunities all around us for science to be used to improve lives. We are inspired by researchers who demonstrate that science can help push the social barometer to a kinder, more just, and healthier future. This philosophy lies behind NEB's longstanding commitment to its parasitology research program, which contributes to the understanding and treatment of poorly funded and under-studied neglected tropical diseases. NEB has also played a role in the establishment of several foundations devoted to humanitarian efforts, including the New England Biolabs Foundation (www.nebf.org) and ArtCorps (www.artcorps.org).

Environmental Commitment

Environmental stewardship is one of the founding principles of NEB. By promoting sound ecological practices and environmental sustainability, NEB ensures the protection and preservation of natural resources, both locally and globally. We continuously strive to improve our business processes in order to minimize and, where possible, mitigate our impact on the environment.

Believing it possible to conduct cutting-edge research and production in a greener, less environmentally impactful way, NEB is headquartered in a modern, LEED® certified (Leadership in Energy and Environmental Design), 140,000 square foot building.

Most prominent in our conservation efforts is our state-of-the-art Solar Aquatics System™. This system utilizes and accelerates the process found in streams and wetlands to treat the campus' wastewater, making it clean enough to reuse for groundwater recharge.

NEB established the first shipping box recycling program over 35 years ago, to divert polystyrene from landfills. In addition, our extensive in-house recycling program includes paper, plastics, expanded polystyrene, glass, aluminum, batteries and electronics. The NEB cafe also purchases local produce whenever possible, and composts its waste, diverting as much as 75% of the waste away from landfills.

OEM & Customized Products

The benefits of collaborating with NEB extend far beyond the high quality products we deliver. Over 40 years of experience in the design and manufacturing of reagents, and a uniquely collaborative work ethic, are all part of doing business with us. Our team of researchers shares your commitment to the advancement of science, and brings experience in fields as diverse as protein engineering, gene expression, next generation sequencing, RNA biology and epigenetics. In addition, our production facilities and our dedicated team of production scientists, each with extensive product development experience, will ensure that your product performs optimally.

Our company size is also a major asset. We are small enough to be agile, responding quickly to your needs, but large enough to expand manufacturing scale rapidly and address complex supply needs. By tapping into our knowledge base, we can help you realize the true and unique potential of your products. To learn more, visit www.neb.com/neb-solutions.

Accessibility and U.S. Logistics

Orders received Monday through Thursday by 7:30 PM (EST) are shipped the same day for next business day delivery. Orders placed by 7:30 PM (EST) on Friday will be shipped Sunday for delivery the following Monday (or next business day) nationwide, with the exception of some products that have a storage temperature other than -20°C or require shipment on dry ice.

In addition, NEB's extensive network of Freezer Programs provide on-site access to our products. The ease of maintenance and dramatic cost savings offered by our NEBNow® Freezer Program Network has earned the appreciation of our customers. To find a freezer near you, visit www.neb.com/freezer-programs.

International Network

NEB has extensive worldwide distribution through a network of exclusive distributors and agents, plus its own wholly-owned subsidiaries located in Canada, China, France, Germany, Japan, Singapore and the United Kingdom.

To learn more, visit www.neb.com/about-neb

